## DAV CENTENARY COLLEGE, FARIDABAD

## IQAC

Sub: Students Satisfaction Survey 2017-18

## STUDENTS' FEEDBACK ANALYSIS

## SESSION- 2017-18

100 Students Participated and overall assessment is $\mathbf{8 3 . 3 5 \%}$

## NOTE:

The students ticked the box as they considered appropriate box through their satisfaction from 1 to 10 with 1 for least satisfaction or 10 for most satisfaction.

1. No. of students satisfied with the admission process of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | $\mathbf{8 3 . 2 \%}$ | 0 | 0 | 0 | 0 | 1 | 1 | 22 | 32 | 29 |
| 10 |  |  |  |  |  |  |  |  |  |  |

2. No. of students satisfied with the library services.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 1 | 0 | 0 | 2 | 3 | 7 | 18 | 37 | 19 | 13 |
| $\mathbf{7 8 . 9 \%}$ |  |  |  |  |  |  |  |  |  |  |

3. No. of students like the comforts of the infrastructure of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 4 | 3 | 20 | 37 | 19 | 17 |

81.5\%
4. No. of students satisfied with the canteen facilities of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 2 | 9 | 12 | 31 | 26 | 16 | 4 |

73.4\%
5. No. of students satisfied with the cooperation and support of the Non-teaching staff of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | $\mathbf{8 3 . 6 \%}$ | 0 | 0 | 0 | 0 | 0 | 5 | 20 | 31 | 22 |
| 22 |  |  |  |  |  |  |  |  |  |  |

6. Rating provided by the students for the personality development activities of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 1 | 0 | 0 | 1 | 2 | 19 | 33 | 24 | 20 |

7. Rating provided by the students for the adequacy of sports facilities of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 2 | 1 | 1 | 4 | 21 | 35 | 24 | 12 |

$\mathbf{8 0 . 2 \%}$
8. No. of students satisfied with the opportunities they get in extracurricular activities.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 2 | 1 | 20 | 39 | 20 | 18 |

## 82.8\%

9. No. of students who liked the ecological environment of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 1 | 6 | 10 | 23 | 28 | 32 |

$\mathbf{8 6 . 7 \%}$
10. Rating provided by the students for the career counseling support provided by the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 5 | 14 | 36 | 28 | 17 |

83.8\%
11. Rating provided by the students for the placement support provided by the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 5 | 24 | 33 | 29 | 9 |

81.3\%
12. Rating provided by the students for the quality and number of laboratories available to students in the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 1 | 0 | 0 | 0 | 0 | 6 | 16 | 35 | 26 | 16 |

82.3\%
13. No. of students satisfied with the punctuality of their teacher.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 2 | 11 | 25 | 27 | 35 |

## $\mathbf{8 8 . 2 \%}$

14. No. of students satisfied with the quality of teaching delivered by their teachers.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 1 | 0 | 2 | 1 | 5 | 25 | 31 | 35 |
| $\mathbf{8 8 . 3 \%}$ |  |  |  |  |  |  |  |  |  |  |

15. No. of students satisfied with the extra support provided by their teachers.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 4 | 11 | 27 | 27 | 31 |

16. Rating provided by the students for the quantity and quality of other clubs and societies like NCC, NSS, YRC etc. of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 3 | 18 | 29 | 29 | 21 |

$\mathbf{8 4 . 7 \%}$
17. No. of students satisfied with the maintenance of discipline of the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 1 | 2 | 1 | 18 | 29 | 36 | 13 |

$\mathbf{8 3 . 2 \%}$
18. No. of students satisfied with the other festivals/ cultural celebration in the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 0 | 9 | 15 | 36 | 20 | 20 |

## $\mathbf{8 2 . 7 \%}$

19. No. of students satisfied with the extension lectures, seminars, conferences held in the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 1 | 2 | 11 | 32 | 24 | 30 |

## 86.6\%

20. No. of students who liked attending the spiritual activities- Hawan Yajna in the college.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 1 | 2 | 5 | 15 | 38 | 26 | 13 |

$\mathbf{8 1 . 7 \%}$
21. No. of students satisfied with the student participation in the management of college activities.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- | :--- |
| No. of students | 0 | 0 | 0 | 0 | 1 | 2 | 12 | 28 | 21 | 36 |

87.4\%

## DAV CENTENARY COLLEGE, FARIDABAD

## STUDENTS LIBRARY FEEDBACK ANALYSIS

## SESSION- 2017-18

## 82 Students Participated and overall assessment is $\mathbf{7 1 . 9 4 \%}$

## NOTE:

The students ticked the box as they considered appropriate box through their satisfaction from 1 to 10 with 1 for least satisfaction or 10 for most satisfaction.

1. No. of students satisfied regarding the college library timings (9:00 am to $4: 00 \mathrm{pm}$ ).

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 2 | 3 | 0 | 0 | 6 | 3 | 9 | 16 | 15 | 28 |

$\mathbf{8 0 . 7 3 \%}$
2. No. of students satisfied with the library services.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 0 | 4 | 1 | 2 | 8 | 17 | 17 | 12 | 10 | 11 |

70.24\%
3. No. of students satisfied with the course books received from the library.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 2 | 2 | 3 | 4 | 3 | 11 | 13 | 16 | 15 | 13 |

72.68\%
4. No. of students satisfied with the magazines/journals available in the library.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 4 | 1 | 3 | 6 | 9 | 5 | 15 | 14 | 17 | 8 |

### 68.78\%

5. No. of students satisfied with the newspapers available in the library.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 1 | 0 | 0 | 4 | 3 | 6 | 14 | 15 | 11 | 28 | 81.09\%

6. No. of students satisfied with clippings regarding the college activities from newspapers daily.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 2 | 2 | 1 | 1 | 5 | 16 | 13 | 15 | 12 | 15 | 73.53\%

7. No. of students satisfied with the General books/ General Knowledge books/ Reference books available in the library.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 4 | 2 | 3 | 8 | 5 | 5 | 12 | 16 | 12 | 15 |

70\%
8. No. of students satisfied with the behavior of the library staff.

| Score | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| No. of Students | 10 | 7 | 5 | 7 | 8 | 9 | 8 | 6 | 5 | 17 |

58.53\%
9. The following suggestions were received from the students for any improvement in the library.

- Kindly add some motivational books
- Must be purchased competitive books
- Library staff improve the behavior
- New edition of course books must be purchased
- Some reference books must be add
- Noise should be reduced in the reading room
- Late return fees must be exempted

